
Subject: [SOLVED] SSH issue

Posted by [Michael C.](#) on Sat, 01 May 2010 20:43:36 GMT

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Hello, everyone. I have a small problem with SSH'ing into my Arch Linux VPS.

The problem is that, though the ssh command will form a connection to the VPS, my root password isn't recognized. This happens both from an xterm and from the Web interface.

I've tried rebooting and even reinstalling the OS. Neither of those worked.

I don't have this problem with the CentOS Minimal template, which I've also tried.

I've browsed the Internet, especially the Arch forums and wiki, but there don't seem to be any instances of this problem that have anything to do with the SSH client or the local machine.

I understand the Arch template was updated very recently. I don't mean to be presumptuous, but could there be some issue with the new one?

I appreciate your time.

Subject: Re: [Arch Linux] SSH issue

Posted by [Xenolith](#) on Sun, 02 May 2010 02:56:07 GMT

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If you are using a template that utilizes an "admin" login, such as a HIB plan...you should log in as "admin" and modify the sshd_config file to allow root logins if you MUST. I recommend against it.

A better option, in my opinion would be to create a "play" account...say...user <bob> and add them to the sudoers file after ensuring that sudo is installed.

If your configuration does not meet my assumption please reply and I will endeavor to help you further.

Subject: Re: [Arch Linux] SSH issue

Posted by [Michael C.](#) on Sun, 02 May 2010 04:24:54 GMT

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I'm sorry, I haven't articulated my problem very precisely.

Upon installing Arch Linux, I'm locked out of my VPS. The root password which is emailed to me upon installing the Arch template is rejected when I try to log in via any SSH client. As far as I'm aware, there are no other accounts or programs I could use. I'm effectively incapable of logging in, and of making any changes to the system's configuration files, sshd_config or otherwise.

Subject: Re: [Arch Linux] SSH issue
Posted by [neku](#) on Sun, 02 May 2010 08:48:41 GMT
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Michael C. wrote on Sun, 02 May 2010 00:24 I'm sorry, I haven't articulated my problem very precisely.

Upon installing Arch Linux, I'm locked out of my VPS. The root password which is emailed to me upon installing the Arch template is rejected when I try to log in via any SSH client. As far as I'm aware, there are no other accounts or programs I could use. I'm effectively incapable of logging in, and of making any changes to the system's configuration files, sshd_config or otherwise.

I have the same problem... seems the template is broken.

Subject: Re: [Arch Linux] SSH issue
Posted by [Xenolith](#) on Mon, 03 May 2010 01:27:16 GMT
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Change your root password via the VPSville management interface at <http://secure.vpsville.ca/login>.

Subject: Re: [Arch Linux] SSH issue
Posted by [Michael C.](#) on Mon, 03 May 2010 01:53:15 GMT
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Changing the root password didn't work. I get the same error message.

Subject: Re: [Arch Linux] SSH issue
Posted by [staff](#) on Mon, 03 May 2010 10:48:33 GMT
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The new Arch template has a bug that won't allow the root password to be set externally by our software.

As a result, you will need to open a support ticket if you require the root password to be changed on your Arch server.

Subject: Re: [Arch Linux] SSH issue
Posted by [Michael C.](#) on Tue, 04 May 2010 04:50:46 GMT
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Thank you all for your assistance. The support representative set the root password for me, and my VPS is working perfectly now.
