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Subject: VPS, putty  
Posted by [umut](#) on Mon, 04 Apr 2016 17:35:36 GMT  
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Hi  
I just paid for a VPS. but can not access it via Putty.

I want to access my server :(

the admin cpanel for VPS is very basic and doesnt direct me to server!  
plz help me.

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Subject: Re: VPS, putty  
Posted by [staff](#) on Fri, 06 May 2016 01:37:14 GMT  
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Open a support ticket if you are having basic connection problems.

Your server has a public IP so should always be available to Putty unless you blocked yourself from the firewall.

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